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A front-end developer and IT support Analyst looking to source an awarding opportunity with in a rewarding organization to which I can apply my proficient knowledge, professional expertise and personal strengths to the grow and success of the organization.

## PROFESSIONAL SUMMARY

- Strong knowledge in **desktop, web and mobile applications**.
- Expert in **Java, PL/SQL, Java Script, JSP, HTML5, CSS3 and Bootstrap**.
- Proficient in **Agile Methodologies/ Principles** and Unified Modeling Language (UML)
- Frameworks and Toolsets: Spring MVC, Java EE, Java SE, Hibernate, IBatis, JBoss, Tomcat, Android, MySQL, Microsoft SQL Server, Oracle, WebGL, Google Web Toolkit, Eclipse, Photoshop, Flash and Visual Studio
- In-depth experience **in PHP, Angular and other JavaScript Frameworks**
- Skilled in **W3C web** standards, accessibility and usability requirements.
- Hands on experience in responsive website developments.
- Operating Systems: Windows (98, 2000, XP, Vista, 7, 8 and 8.1), Apple OSX and Android.
- Solid understanding, knowledge and experience of Computer Graphics, Mathematics, Physics, Object Oriented Programming, Software Development, Web Technologies, Network technologies, Mobile (Android) Development, MVC Architecture and Design Patterns.
- Experience of **SCRUM, Test Driven Development Process and Software DLC**
- Administration of **Windows server, Exchange Server, Active Directory, DNS, Firewalls and IT help desk support Level 1&2**.
- Curious to learn new technologies, accept new challenges and driven self-starter
- Efficient trouble shooter, problem solver with a deep understanding of technology essentials
- Contributing team member with exceptional work ethics, superior integrity and a can-do personality
- Strong verbal and written communication skills

## TECHNICAL SKILLS

- ✓ **Programming Languages:** Java, Javascript, Box2D, JQuery, XML, AJAX, JSON and PL/SQL.
- ✓ **Familiar with:** C, C++, .Net.
- ✓ **Databases:** MySQL, Oracle, Mongo DB.
- ✓ **Frameworks:** MVC, Spring, Hibernate, JavaEE, Web Services, IBatis, WebGL.
- ✓ **Version Control:** GIT
- ✓ **Mobile:** Android
- ✓ **Frontend:** HTML5, CSS3, Bootstrap
- ✓ **Other:** MVC / OOPS
- ✓ **Operating Systems:** Windows (XP, Vista, 7, 8 and 8.1), and Mac

## EXPERIENCE

### Web developer/Designer

Oct 2015- Present

#### Adeste Global Managed Networks Inc (AGMN)

- ✓ Developing and Designing interactive front-end for client facing websites in HTML5, CSS3, JavaScript, Bootstrap, JQuery, JSON, Ajax and JSP for delivering best User Experience.
- ✓ Maintained project schedules and tasks using Test Driven Development and Agile methodology
- ✓ Developing customized web applications in Java Spring MVC, MySQL, JavaScript, Bootstrap, Ajax, JSON, JSP, JQuery, WordPress, HTML5 and CSS3.
- ✓ Developing and modifying process workflows for digital product development to maximize production efficiency and optimize development time.
- ✓ Gathering digital project requirements from stakeholders/clients and modifying development workflows for customized digital product builds.
- ✓ Developing dynamic scripts/software for upgrading current process to meet client requirements.
- ✓ Developing and Editing of media contents in Adobe Creative Cloud (Photoshop, Illustrator, After Effects and Premier).
- ✓ Online product production and integrating work on different components to achieve consistency, quality and near-simultaneous delivery.
- ✓ Explaining design concepts and ideas to clients and colleagues.
- ✓ Coordinating and production of custom websites.
- ✓ Develop SEO strategies, implement and monitor campaigns.
- ✓ Perform site analysis, keyword research and mapping, and assess link building opportunities.
- ✓ Perform competitor SEO research.
- ✓ Based on analysis, results and client feedback, continually improve and modify strategies to optimize effectiveness.
- ✓ Prepare analytics and ranking reports and present to clients and management.
- ✓ Keep up-to-date with constantly changing technological and search engine trends, algorithms and ranking factors.
- ✓ Design/Create presentations, marketing materials and banner designs.
- ✓ Producing designs for both internal and external communications, involving customers in the design process.

## IT Support Analyst

Oct 2015- Present

### Adeste Global Managed Networks Inc (AGMN)

- ✓ Access management: Account creation / deletion
- ✓ Responsible for diagnosing & resolving hardware, software & end users' problems.
- ✓ Acting as the first point of contact for all IT & technical queries
- ✓ Developing the infrastructure and systems to meet the company's needs
- ✓ Working within a TCP/IP network environment, including DHCP, DNS and ethernet
- ✓ Involved in the rollout of software updates and patches
- ✓ Investigate specialist and complex IT support issues.
- ✓ Configuring and managing backup & restore procedures
- ✓ Maintaining a wide range of computer hardware and software programmes
- ✓ Identifying & reporting on the budgetary implications of IT projects and upgrades
- ✓ Provide secondary support for LAN administration
- ✓ Manage desktop environment, ie, help desk, inventory, and other issues
- ✓ Operating system imaging of laptops and desktops, scheduling, post imaging support & troubleshooting, remote operating system deployments, surplus equipment pickups, PC refresh, new hire system deployments
- ✓ Provide technical assistance to computer system, iPhone, Android, BlackBerry and users. Answer questions and/or resolve technical problems for users in person, via telephone or from a remote location
- ✓ Working closely with the Corporate Help Desk, troubleshoot support calls relating to End User problems
- ✓ Create and Manage user and folder permissions
- ✓ Provide assistance and training concerning the use of computer hardware and software
- ✓ Configure and Deploye user specific PC
- ✓ Resolve user issues deploying and upgrading desktop applications and technology
- ✓ Set technology standards and improve desktop processes
- ✓ Accurate incident documentation and tracking with follow up resolution
- ✓ Ability to coordinate and communicate effectively with other Information Technology employees, other departments, and business partners to maintain high service levels
- Documentation and Help Desk Ticket management
- ✓ User management using Active Directory
- ✓ Managing and maintaining Office 2016 and earlier products
- ✓ Providing support using Remote Desktop tools.
- ✓ Administration of Windows server, Exchange Server, Active Directory, DNS, Firewalls and IT help desk support Level 1&2

## Junior Front-End Developer/Designer

March 2014 – Sept2015

### Gadget Plus

- ✓ Develop and implement a web application, stock space, using HTML5, Css3, Bootstrap and JavaScript and JQuery to validate HTML forms.
- ✓ Core was based mainly on Agile
- ✓ Develop and implement an interactive site for Gadget Plus in HTML5, CSS3, Java Script, JQuery and Bootstrap. (<http://www.gadgets-plus.ca/>)
- ✓ Develop and implement a Website for in HTML5, CSS3, Java Script, JQuery.  
  
(<https://github.com/dipen2512/WebsiteDevelopment>)
- ✓ Configuring, installing operating systems and setting up laptops and desktops for sales.
- ✓ Managing user account, printers and connected mobile devices.

## Junior Java Developer

July 2011 - August2012

### G K Solutions

- ✓ Main focus on Scrum and Agile Manifesto Process and Principles
- ✓ Write, modify, integrate and test code for computer software applications, e- commerce, web applications, data processing applications, prototypes, user interfaces, websites and other Internet applications for clients.
- ✓ Participate in project planning/estimation with project manager and team leads.
- ✓ Maintain existing programs and applications by making modifications as required.
- ✓ Convert and integrate data and content for use in databases of websites.
- ✓ Analyze a client's needs and develop the appropriate functionality while not overbuilding.
- ✓ Make suggestions that improve programming techniques and applications for client deliverables. Assist in the development of logical and physical specifications.
- ✓ Engage in problem definition solution implementation according to client's needs.
- ✓ Prepare reports, manuals and other documentation on the status, operation and maintenance of software.
- ✓ Assist in the collection and documentation of user requirements.
- ✓ Co-ordinate in a team of software developers/interactive media developers

## EDUCATION

### Software Engineering Technology FT Co-op Diploma

2014

Centennial College, Toronto, ON

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**Relevant Courses:** Advanced Database Concepts, JAVA Programming, Web Application Development, Object Oriented Software Engineering, Network Technologies, Programming 3(C#), Software Testing and Quality Assurance, Web Game Programming, Software Development Project I, Java EE Programming, Wireless Programming (Android), Web Service Programming, Software Security, Data Warehousing and Data Mining in HCIS, Emerging Technologies, Software Development Project 2, Advanced Graphics, Medical Imaging in Technologies.

### Bachelors of Technology Computer Science

2011

Birla Vishvakarma Mahavidyalaya, IN

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**Relevant Courses:** Engineering Graphics, Object Oriented Programming, Computer Organization and Architecture, Microprocessors and Microcontrollers, GUI Design & Programming, System Analysis and

Design, Advanced Processors, Computer Graphics, Compiler Design, Advanced Computer Organization, Software Engineering, Image Processing, Web Programming, Computer Engineering Project

## PROJECTS

### Website Development

-  [www.uniquecg.com](http://www.uniquecg.com)
-  [www.prospectrx.com](http://www.prospectrx.com)
-  [www.kinesik.ca](http://www.kinesik.ca)
-  [www.agmn.ca](http://www.agmn.ca)
-  [www.accesstile.com](http://www.accesstile.com)
-  [www.armor-tile.com](http://www.armor-tile.com)
-  [www.advantagetactile.com](http://www.advantagetactile.com)
-  [www.dev-designers.com](http://www.dev-designers.com)
-  [www.naaap-td.com](http://www.naaap-td.com)
-  [www.dorrcapital.com](http://www.dorrcapital.com)
-  [www.westonhardwood.com](http://www.westonhardwood.com)
-  [new.ecoglo.us](http://new.ecoglo.us)

## PERSONAL HIGHLIGHTS

- Valued contributor who performs confidently & effectively under pressure and thrive on Challenge.
- Loves a Challenge
- An Agile expert (over 2+ years professional experience)
- Eager to be part of a winning team
- Thrive in ever changing and new environments
- Lead by example and able to teach others
- Versatile and enterprising individual.
- People-oriented and confident being with eagerness to work and gain new knowledge.